



ABN: 88 423 938 010

Terms and Conditions for Woodlane Cottages

Note: Variances can be agreed on but only by arrangement with the owner in writing.

- Deposit of 50% is required to secure the booking. Payment of the rental deposit constitutes the clients acceptance of these Terms and Conditions.
- Cancellation if caused by the client: Deposits paid are not refundable unless the house is re-let for the entire period. If a refund is made, due to the property being re-let, then a \$50 cancellation fee will apply.
- The owners will make every effort to ensure the property is available as booked. However the owners reserve the right to make alterations to bookings due to unforeseen circumstances.
- Minimum booking rates apply as stated on our website.
- Prices quoted are subject to variation without notice.

To maintain our standards for all our guests we require that certain conditions be complied with. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions:-

- Number of Guests should not exceed the number stated on the Confirmation Notice / Receipt or subsequently agreed in writing or email. Fees will apply for excess guests not agreed with the owners in advance.

- Parties and Functions are strictly prohibited. The price charged is for domestic use only and for the use of our paying guests. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in loss of your bond and/or additional payments.
- You or your guests must not damage any of our Property in any way. You are liable for and indemnify us against loss or damage (including legal costs on a full indemnity basis) incurred or suffered directly or indirectly in connection with the use of our property by you or any of your guests.
- The property should be left in a similar state to its condition on arrival. Additional cleaning charges will be incurred if the above is not the case.
- Departure - the property should be left in a similar state to its condition on arrival
Late checkout is available on request and only if available. Check-out time is 10.30a.m. by the latest, to allow time to prepare property for next guests.
- Bond is payable at the same time as the deposit amount for 16 or more guests. The bond is the same amount as the deposit. (50% of total tariff) The bond will be refunded within 14 days in full, subject to the above conditions being met. It is designed to cover any additional costs incurred including but not limited to, any breakage, damage or excess cleaning requirements, extra guests beyond those declared ..etc.
- Loss - the owners take no responsibility for the tenant's personal property.

In this "conditions of stay" "Property" means the property known as Woodlane Cottages located at 45 McCarthy Road, Lovedale and all of our other or personal property located within or on our Property.

Victoria & Max Collins
Owners
Woodlane Cottages

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